Convert Print-at-Home Passes to Mobile Tickets

Use these instructions to convert to mobile tickets only <u>after you have RSVP'd and have received your</u> <u>print-at-home tickets in pdf format via email delivery</u>. You MUST have the <u>AXS app</u> on your phone to access mobile tickets.

- 1. Log into your AXS FanAccount at https://fanaccount.axs.com/login/?skin=acl.
- 2. Upon logging in you will see 'Upcoming Events'. Click on the desired artist taping and you will see the below screen.
- 3. Click on 'Go Mobile' as indicated below:

Your Upcoming Ever	nts		See All
	WED APR 20 2022 - Japanese Breakfa Moody Theater, Austin	3:00 PM I st TX	4 ^
Print Tickets			TRANSFER
DIGITAL TICKET	S FOR ADMISSIONS		
Want to use these t	ickets with our app?	GO MOBILE NO, THANKS	
SEC RO	W SEAT	Print At Home - ACL	
Balc 4 A	430	Taping	
SEC RO	W SEAT	Print At Home - ACL	
Balc 4 A	431	Taping	

4. Select the tickets you want to convert to mobile. Select Tickets to Use with the App

Cancel

Once you finish, you'll need to use these tickets with our mobile app. Tickets you've already received via another delivery method will no longer be valid.

		WED AP Japane Moody Th	WED APR 20 2022 – 8:00 PM Japanese Breakfast Moody Theater, Austin, TX			
	Select All					
	SEC Balc 4	ROW A	SEAT 430	AXS Mobile ID - Free		
	SEC Balc 4	ROW A	SEAT 431	AXS Mobile ID - Free		
~	SEC Balc 4	ROW A	SEAT 432	Print At Home - ACL Taping		
~	SEC Balc 4	ROW A	SEAT 433	Print At Home - ACL Taping		

FINISH

- 5. Click 'Finish'. You will get a box with a spinning wheel telling you that this may take a moment. This means your passes are being converted to mobile passes and delivered to the AXS app.
- 6. You will not receive an email confirmation. Use the <u>AXS app</u> on your mobile device.
- 7. Log into the AXS App using the same username and password you used to RSVP.
- 8. In the mobile AXS App, view and use your passes through the ticket image icon at the bottom of your screen.



Note: If you want to transfer your passes to a guest, use the "transfer" option in the AXS App. Please note, the person you are transferring passes to **MUST** use the AXS App as well. Once the passes are transferred, your guest will receive an email confirmation with instructions to download the AXS App to utilize passes.

Need further help: If you have any questions or problems please reach out to us right away at <u>acl-reservations@klru.org</u>.